

Here, on your side



Supporting you as your trusted health partner, so you can live your best life every step of the way.

PRUShield. Better healthcare coverage, for better lives.

Why do you need additional medical coverage?

When the unexpected happens, you should focus on recovering instead of worrying about your medical bills. Seeking treatment can cause a financial strain if you are not prepared for unexpected medical expenses, especially with **rising healthcare costs**.

With Singapore being one of the **fastest ageing populations** in the world and more are living to 100¹, we are committed to being your most trusted partner and protector by providing accessible and **comprehensive medical coverage**.

How can PRUShield help?

Medical treatment costs vary depending on several factors including the medical condition and the type of hospital you choose.

MediShield Life (MSHL), our national health insurance plan for Singaporeans and Permanent Residents (PRs), provides **basic medical coverage** by offsetting part of your medical expenses.

Our suite of **PRU**Shield² and **PRU**Extra supplementary plans **complement MediShield Life** by providing you with more comprehensive medical coverage that includes options to suit your budget and healthcare needs – helping you focus on recovery by easing your financial burden.

With PRUShield, you can enjoy e-claims for pre- and post- hospitalisation with claims payout via PayNow.

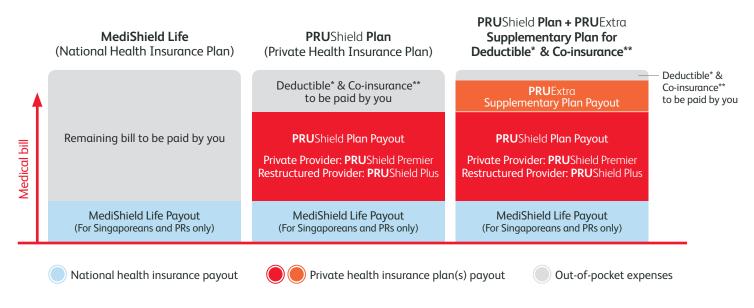


Diagram above is for illustrative purposes only. Please note that pro-ration will apply for Private Hospital Bill or Restructured Hospital Class A/B1 Ward bill under MediShield Life.

^{*} Deductible: The amount you need to pay before any PRUShield benefits are paid out.

^{**}Co-insurance: A percentage of the claimable amount you need to co-pay or share after you have paid for the Deductible.

¹ Source: Prudential's Ready for 100 White Paper.

² If the life assured is a Singaporean or Permanent Resident of Singapore, **PRU**Shield is available as an Integrated Shield Plan made up of MediShield Life provided by the Central Provident Fund Board and additional private insurance provided by Prudential.

Benefits of PRUShield

We've got you covered



High annual coverage of up to **\$\$2 million**¹ for medical treatment, including comprehensive cancer treatment coverage



Minimise your out-of-pocket expenses



Refresh your annual coverage²



Pre-hospitalisation coverage for up to **180 days** and post-hospitalisation coverage for up to **365 days**



Coverage for individuals with elevated risk profiles through risk-based loading³

We let you take your pick



Wide choice of private and restructured hospitals, ward classes and doctors



Complement your main plan with a supplementary plan to limit your out-of-pocket expenses to **\$\$3,000** per policy year⁴

We go the extra mile



No medical underwriting⁵ for any new plan purchase at significant life events



Emergency medical treatment **outside Singapore** and planned **overseas** medical treatments



Enjoy exclusive value-added services such as **health screening**, **vaccination** and **teleconsultation at partner rates**, and **Chronic Care Management** for all **PRU**Shield customers

Public Service Officers enjoy 10% off PRUShield Premier and PRUShield Plus premiums⁶ for the first year

¹ For **PRU**Shield Premier plan, the policy year limit is S\$2 million provided all claims within the same policy year are incurred at panel providers.

² Applicable when Life Assured has exceeded the policy year limit and is hospitalised for a different medical condition within the same policy year.

The policy year limit will be refreshed only once in the same policy year.

³ Subject to underwriting assessment.

⁴ Out-of-pocket expenses are capped at S\$3,000 per policy year if you seek treatment from participating **PRU**Panel Connect specialists at panel hospitals or day surgery centres, or Extended Panel specialists with pre-authorisation approval.

⁵ This benefit allows customers who purchased **PRU**Shield on Standard Terms and have yet to make a claim to purchase another policy without evidence of good health at significant life events such as marriage and becoming a parent. Other terms & conditions apply. Please check with your Prudential Financial Representative for the policy document for full details.

⁶ Refers to Prudential's portion of the Integrated Shield Plan (IP) premium. Not applicable on **PRU**Extra supplementary plan (if any).

Value-added services for all PRUShield customers

We are committed to support you in your journey towards wellness.



Health Screening and Vaccination

Lower the risk of serious health complications through regular health screenings and vaccinations. Enjoy preferential rates on health screening packages and fully subsidised home-based child and senior vaccinations¹ for Singapore citizens.

Visit here for more information.



Teleconsultation

Consult a GP 24/7 on demand at partner rates and receive your medication within three hours with no delivery fee. Should you require a GP referral letter to a specialist, the healthcare provider will obtain your consent before Prudential contacts you, and we will assist to secure an appointment for you to see a panel specialist within three working days².

Visit here for more information.



Chronic Care Management Programmes

Our Diabetes, Hypertension, High Cholesterol and Mental Wellness Programmes help with early detection of chronic conditions, improving your level of care while reducing medical costs.

Benefits



Undergo preventive screening comprising of Blood Sugar, Blood Pressure, Body Mass Index (BMI) and Lipid tests at no cost across Raffles Medical clinics islandwide.



Complete a PHQ-9 assessment at no cost to gain insight into your current mental health and determine if further support is needed.



Use MediSave to partially claim any treatment costs³.



Dedicated care team at Raffles Medical to track your progress.



Receive professional guidance on how to manage your chronic conditions. Learn about easy, healthy changes you can make to improve your lifestyle.



Provision of standard medications during the course of your care programme.

Visit $\underline{\text{here}}$ for more information and make an appointment on our website or via our customer portal (**PRU**access).

¹ Children between 2 and 18 months will be eligible for full subsidies if they are the Life Assured of the **PRU**Shield policy. Senior vaccinations are available for individuals aged 65 and above.

² On a best effort basis.

³ MediSave benefits are applicable only for Singapore citizens and Permanent Residents, subject to their annual limits.

A little extra goes a long way

Enjoy the flexibility of adding a supplementary plan for more coverage.

Plan	PRU Shield Premier		PRUShield Plus ⁸		
Supplementary Plan	PRU Extra Premier CoPay	PRU Extra Preferred CoPay	PRU Extra Premier Lite CoPay	PRU Extra Plus CoPay	PRU Extra Plus Lite CoPay
Hospital / Ward Types	All Singapore Private and Restructured Hospitals	All Singapore Private and Restructured Hospitals under Panel and Non-panel providers ¹	All Singapore Private and Restructured Hospitals	All Singapore Restructured Hospitals (up to Class A Ward)	
Patients receiving treatment for one primary cancer - Cancer Drug Treatment listed on the Cancer Drug List (CDL) ²	Up to 20 times of MediShield Life limit for one primary cancer per month (with PRU Shield and PRU Extra)				and PRU Extra)
- Cancer Drug Treatment not listed on CDL		S\$150,00	0 per policy year with PI	RU Extra	
- Cancer Drug Services ³	Up to 20 times of	MediShield Life limit for a	one primary cancer per po	olicy year (with PRUShield	d and PRU Extra)
PRUShield's deductible ⁴ amount for claims under panel providers ¹ (Per policy year)	Covers 95% of deductible amount, you pay the remaining 5%		Covers 50% of deductible amount (subject to a maximum of \$\$1,750 per policy year), you pay the remaining 50%	Covers 95% of deductible amount, you pay the remaining 5%	Covers 50% of deductible amount (subject to a maximum of \$\$1,750 per policy year), you pay the remaining 50%
PRUShield's deductible ⁴ amount for claims not under panel providers ¹ (Per policy year)	Covers 95% of deductible amount that is above S\$2,000, you pay S\$2,000 and 5% of the remaining deductible amount		Deductible amount is not covered, you pay the full 100%	Covers 95% of deductible amount, you pay the remaining 5%	Deductible amount is not covered, you pay the full 100%
PRUShield's co-insurance ⁵ : 10%		Covers 50% of co	-insurance, you pay the re	emaining 50%	
Stop-Loss ⁶ (Per policy year)	S\$3,000 for Panel providers ¹ , Extended Panel (EP) specialists ⁷ , and in emergency cases			ases	
Subject to Claims-Based Premium Pricing (CBP)	Yes			No	
PRUPanel Connect Exclusive Value-Added Services	Yes		No		
Premiums of Supplementary Plan (Rider) for aged 30	S\$832.80°	S\$482.40°	S\$425.00	S\$264.00	S\$158.00
Eligibility	Singapore Citizen, Singapore PR, Foreigner ¹⁰				

- ¹ Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to:
 - all restructured hospitals and treatment centres;
 - participating private hospitals; and
 - participating private treatment centres

that appear on our PRUPanel Connect website.

Non-panel providers refer to:

- specialists in non-panel Healthcare Institutions (Non-panel HI), which are private hospitals and private treatment centres listed under non-panel on our website; and
- non-participating private specialists who provide inpatient or day surgery treatment in private hospitals and private treatment centres listed under Panel HI on our <u>website</u>.

We may change this panel or non-panel list from time to time.

- ² Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- ³ Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- ⁴ Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- 5 Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- ⁶ Stop-loss refers to the total out-of-pocket expenses you need to make under the deductible, co-insurance and co-payment features, which will not exceed the sum of \$\$3,000 per policy year if your hospital confinement is with one of the panel providers¹, EP specialists⁷, and for emergency cases. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount.
- ⁷ Learn more about the Extended Panel.
- ⁸ Pro-ration applies if you go to a private hospital.
- ⁹ Premiums shown are with 20% PRUWell Reward.

¹⁰Foreigner with eligible valid passes such as Personalised Employment Pass, Employment Pass, S Pass, Student Pass, Entre Pass, Overseas Networks & Expertise Pass, Long-Term Visit Pass, Dependant's Pass, Work Permit Pass (Occupation Class 1 to 3).

PRUPanel Connect

With PRUPanel Connect, you can gain seamless access to quality healthcare and value-added services.

PRUPanel Connect is a Healthcare Institution-led panel programme that offers greater convenience and a suite of exclusive value-added services to policyholders with **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay supplementary plan.

Benefits of PRUPanel Connect



Appointment Booking

Book an appointment to visit a **PRU**Panel Connect specialist through our website or our hotline at 1800 333 0333.



Enhanced Letter of Guarantee (LOG)

Enjoy a cashless¹ experience and a higher LOG amount of S\$30,000 and S\$15,000 for participating specialists at **PRU**Panel Connect Private Hospitals and Private Day Surgery Centres respectively.



Pre-Authorisation Letter

If you are not eligible for LOG at our **PRU**Panel Connect Private Partner Healthcare Institutions, you may still apply for Pre-Authorisation. Simply inform the Business Office/Centre to submit your request and allow three working days for processing.



Lower Claims-Based Premium Pricing & Stop-Loss Benefit²

Premium level will remain unchanged for PRUExtra Premier CoPay and PRUExtra Preferred CoPay upon the next policy renewal should **all** claims within the same review period be made under panel providers. You can also enjoy a stop-loss benefit which caps out-of-pocket expenses at S\$3,000 per policy year.



Concierge Service

Visit our concierge desk at **PRU**Panel Connect Private Partner Hospitals for assistance on any **PRU**Shield related enquiries. Customers admitted for in-patient or day surgery can also get a complimentary hospital parking coupon here or a GrabGift voucher³ via email.



Extended Panel

Get access to a wider choice of doctors and better continuity of care. Enjoy selected panel benefits when seeing doctors from other insurers' panels through Pre-Authorisation.

¹ Terms & conditions apply. Please refer to https://www.prudential.com.sg/ppc-tnc.

² To be eligible for panel benefits, the treatment must be inpatient or a day surgery provided by a participating specialist empanelled at the **PRU**Panel Connect Healthcare Institution as indicated on www.prudential.com.sg/ppc-specialists.

³ For in-patient and day surgery cases only. GrabGifts are single-use vouchers that can be used on Transport, Food, Mart, or Express on Grab mobile app.

Rewarding you for staying healthy

Claims-based premium pricing for PRUExtra Premier CoPay or PRUExtra Preferred CoPay Supplementary Plan

With claims-based premium pricing, you will start off at the Standard Level Premium, the lowest for your age band. You will enjoy the **PRU**Well Reward, a **20% savings** on your Standard Level Premium when your policy is accepted by us with no special terms and conditions.

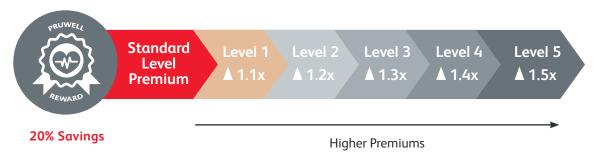
Your premium level will be determined by any previous claims you made during the review period. As long as **no claims** are made on your supplementary plan, you will continue to enjoy the **PRU**Well Reward on your Standard Level Premium at your next policy renewal.

In the face of an ageing population, increasing longevity and healthcare costs, our claims-based premium pricing approach ensures premiums **remain affordable in the long run**. For customers aged 55* and above, the increase in premiums is capped at **1.5x**.

Age 1 to 54*:



Age 55* and above:



^{*} Based on age next birthday, at policy renewal.

How claims-based premium pricing works

Source of claim	Claim amount during the review period	Movement on premium levels (at the next policy renewal)		
Panel Providers¹ (except Singapore restructured hospitals or treatment centres)	Any amount	Remains on the same level		
ED considiete? (Danel HI)	S\$1,000 and below	Remains on the same level		
EP specialists² (Panel HI)	Above S\$1,000	↑ 1 level (limit at level 5)		
For PRUExtra Premier CoPay - Not under Panel Providers ¹ (excluding EP specialists	S\$1,000 and below	Remains on the same level		
(Panel HI)) - EP specialists² (not at Panel HI) For PRUExtra Preferred CoPay	Above S\$1,000 to S\$5,000	↑ 2 levels (limit at level 5)		
 Non-panel Providers¹ (excluding EP specialists² (Panel HI)) EP specialists² (Non-panel HI) 	Above \$\$5,000	↑ 4 levels (limit at level 5)		
Only Singapore restructured hospitals or treatment centres ¹	Any amount	↓ 1 level (limit at standard)		
No claim	Nil	↓ 1 level (limit at standard)		
For PRUExtra Preferred CoPay only No Access HI ³ EP specialists ² (No access HI)	Not appl	icable as expenses will not be reimbursed		

- ¹ Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to:
- all restructured hospitals and treatment centres;
- participating private hospitals; and
- participating private treatment centres that appear on our PRUPanel Connect website.

Non-panel providers refer to:

- specialists in Non-panel Healthcare Institutions (Non-panel HI), which are private hospitals and private treatment centres listed under non-panel on our website; and
- non-participating private specialists who provide inpatient or day surgery treatment in private hospitals and private treatment centres listed under Panel HI on our <u>website</u>.

We may change this panel or non-panel list from time to time.

- ² An Extended Panel (EP) specialist is a registered medical practitioner who meets all of the following conditions: is on another Integrated Shield Plan insurer's approved panel list; has obtained pre-authorisation approval from us; follows our fees schedule; and meets pre-authorisation terms and conditions. Learn more about the <u>Extended Panel</u>.
- ³ All private hospitals or private medical institutions not under our panel or non-panel list will be considered as No Access HI. No Access list is only applicable to **PRU**Extra Preferred CoPay.

Note:

Should there be occurrences of private hospitals and restructured hospital claims within the same review period, only the claims under private hospitals will be added together to calculate the premium level. If there is a claim from a private hospital or private medical institution that is under our non-panel providers or an EP specialist (Non-panel HI), and it is made within the same review period as a panel provider or an EP specialist (Panel HI), the premium level will be based on the private hospital or private medical institution that is under our non-panel providers' or EP specialist's (Non-panel HI) premium level to determine the movement on premium level at policy renewal.

Here's an example of how PRUShield protects you



John is a 30-year-old Singaporean who underwent a surgery and was hospitalised for 10 days.

With **PRU**Shield and **PRU**Extra, John only had to pay a portion of the total bill, depending on which plans he had.

PRUShield Plus and PRUExtra Supplementary Plans: Coverage for restructured hospital



Restructured Hospital Class A Ward

Total Bill S\$20,000

If he had **PRU**Shield Plus at a premium of **\$\$0.97**/day (including MediShield Life premium)

PRUShield Plus (including MediShield Life) covers \$\$14,850

John pays **\$\$5,150** [Deductible (\$\$3,500) + Co-insurance (\$\$1,650)]

He can choose a supplementary plan to add on to save on his out-of-pocket expenses

If he had PRUExtra Plus CoPay at a premium of S\$0.72/day

PRUShield Plus (including MediShield Life) covers \$\$14,850 PRUExtra Plus CoPay covers \$\$4,150 (95% of deductible and 50% of co-insurance) = [Deductible (\$\$3,325) + Co-insurance (\$\$825)]

John pays **\$\$1,000**

This amount will be added towards the annual limit on out-of-pocket expenses.

If he had PRUExtra Plus Lite CoPay at a premium of \$\$0.43/day

PRUShield Plus (including MediShield Life) covers \$\$14,850
PRUExtra Plus Lite CoPay covers \$\$2,575
(50% of deductible and 50% of co-insurance)
= [Deductible (\$\$1,750) + Co-insurance (\$\$825)]

John pays **\$\$2,575**

This amount will be added towards the annual limit on out-of-pocket expenses.

PRUShield Premier and PRUExtra Supplementary Plans: Coverage for private hospital under Prudential's Panel¹

Private Hospital Single-bedded Ward Total Bill S\$80,000

If he had PRUShield Premier at a premium of S\$1.63/day (including MediShield Life premium)

PRUShield Premier (including MediShield Life) covers S\$68,850

John pays S\$11,150

[Deductible (S\$3,500) + Co-insurance (S\$7,650)]

He can choose a supplementary plan to add on to save on his out-of-pocket expenses

If he had **PRU**Extra Premier CoPay at a premium of **\$\$2.28**/day (with **PRU**Well Reward) or **PRU**Extra Preferred CoPay at a premium of **\$\$1.32**/day (with **PRU**Well Reward)

PRUExtra Premier Copay or PRUExtra Preferred CoPay helps to cover \$\$8,150 (95% of deductible and 50% of co-insurance and excess due to stop-loss) = [Deductible (\$\$3,325) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$1,000)]

His premium level will remain at the same level at next policy renewal.



With stop-loss for panel providers, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

If he had PRUExtra Premier Lite CoPay at a premium of S\$1.16/day (not subject to CBP)

PRUExtra Premier Lite CoPay helps to cover \$\$8,150

(not subject to CBP)

(50% of deductible and 50% of co-insurance and excess due to stop-loss) = [Deductible (S\$1,750) + Co-insurance (S\$3,825) + Excess due to stop-loss (S\$2,575)]

With stop-loss for panel providers, John only needs to pay \$\$3,000 for the policy year.

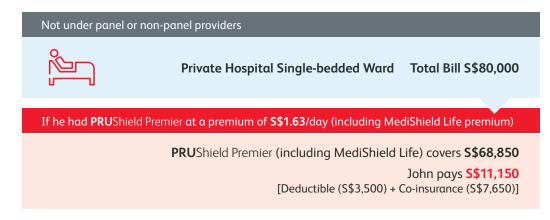
John has reached the annual limit of out-of-pocket expenses for the policy year.

John can enjoy policy year limit of S\$2 million if all his claims during the same policy year are panel claims.

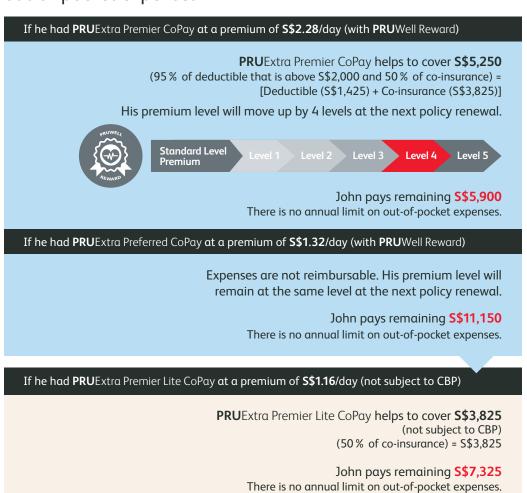
The figures are for illustrative purposes only.

¹ To be eligible for panel benefits, the treatment must be inpatient or a day surgery provided by a participating specialist empanelled at the **PRU**Panel Connect Healthcare Institution as indicated on <u>www.prudential.com.sg/ppc-specialists</u>.

PRUShield Premier and PRUExtra Supplementary Plans: Coverage for private hospital not under Prudential's Panel and Non-Panel listings



He can choose a supplementary plan to add on to save on his out-of-pocket expenses



PRUShield Premier with PRUExtra Supplementary Plans: Coverage for Extended Panel specialist at a Panel Healthcare Institution¹

Extended Panel specialist



Private Hospital (Panel Healthcare Institution)
Single-bedded Ward

Total Bill S\$80,000

If he had PRUShield Premier at a premium of S\$1.63/day (including MediShield Life premium)

PRUShield Premier (including MediShield Life) covers \$\$68,850

John pays **\$\$11,150**

[Deductible (\$\$3,500) + Co-insurance (\$\$7,650)]

He can choose a supplementary plan to add on to save on his out-of-pocket expenses

If he had PRUExtra Premier CoPay at a premium of S\$2.28/day (with PRUWell Reward) or if he had PRUExtra Preferred CoPay at a premium of S\$1.32/day (with PRUWell Reward)

PRUExtra Premier CoPay or PRUExtra Preferred CoPay helps to cover \$\$8,150 (95% of deductible and 50% of co-insurance and excess due to stop-loss) = [Deductible (\$\$3,325) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$1,000)]

His premium level will move up by 1 level at the next policy renewal.



Standard Level Premium

Level 1

Level 2

Level 3

el 4 Level 5

With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

If he had PRUExtra Premier Lite CoPay at a premium of S\$1.16/day (not subject to CBP)

PRUExtra Premier Lite CoPay helps to cover \$\$8,150

(not subject to CBP)

(50% of deductible and 50% of co-insurance and excess due to stop-loss) = [Deductible (S\$1,750) + Co-insurance (S\$3,825) + Excess due to stop-loss (S\$2,575)]

With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

The figures are for illustrative purposes only.

¹ To be eligible for Extended Panel benefits, customer must have an applicable PRUExtra supplementary plan and pre-authorisation approval must be obtained for an Extended Panel specialist that is on the main panel of another Integrated Shield Plan insurer, follows our fee schedule, and meets our pre-authorisation terms and conditions.

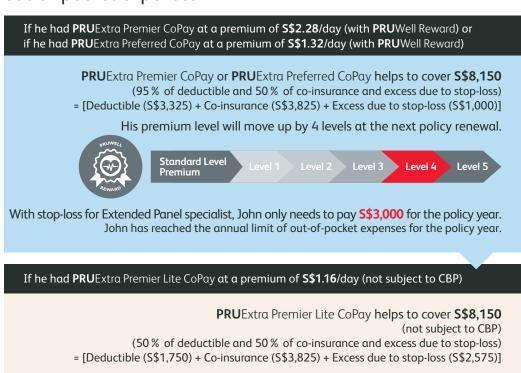
PRUShield Premier with PRUExtra Supplementary Plans: Coverage for Extended Panel specialist at a Non-panel Healthcare Institution¹

Private Hospital (Non-panel Healthcare Institution)
Single-bedded Ward

If he had PRUShield Premier at a premium of \$\$1.63/day (including MediShield Life premium)

PRUShield Premier (including MediShield Life) covers \$\$68,850
John pays \$\$11,150
[Deductible (\$\$3,500) + Co-insurance (\$\$\$7,650)]

He can choose a supplementary plan to add on to save on his out-of-pocket expenses



With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

The figures are for illustrative purposes only.

¹ To be eligible for Extended Panel benefits, customer must have an applicable **PRU**Extra supplementary plan and pre-authorisation approval must be obtained for an Extended Panel specialist that is on the main panel of another Integrated Shield Plan insurer, follows our fee schedule, and meets our pre-authorisation terms and conditions.

How can you keep your premiums affordable?

Despite medical cost inflation, Prudential is committed to offering **affordable and sustainable premiums**. Still, rising medical costs and claims have resulted in the increase of Integrated Shield Plan premiums in recent years. Here are some ways to manage your premiums:



File for claim under your **employer's group insurance** or other individual plans (if any)

- Get a token of appreciation from us for each successful claim that you file with your employer's group insurer. Visit here for more details.
- Move down one premium level¹ if you have successfully recovered a minimum amount of S\$1,000 from your employer's group insurance or other individual plans.



Choose panel providers for your treatment to keep your premium level stable¹



Seek treatment at restructured hospitals to move down one premium level²



Be rewarded for staying healthy with a 20% **PRU**Well Reward³ on your standard level premium under our claims-based premium pricing.

- ¹ Premium level will remain unchanged for **PRU**Extra Premier CoPay and **PRU**EXtra Preferred CoPay upon the next policy renewal if all claims within the same review period is a successful panel claim.
- ² Premium level downgrade will be reflected during policy renewal at the next policy year. Refer to <u>claims-based premium pricing</u> for policies with **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay only.
- ³ For policies with **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay only.



Benefits Schedule for PRUShield Premier (Private Hospitals) and PRUShield Plus (Restructured Hospitals)

Benefits of PRUShield Premier and PRUShield Plus

Plan		PRU Shield Premier	PRU Shield Plus	
Benefits		Singapore Private Hospital	Singapore Restructured Hospital (Class A Ward)	
Inpatient and Day Surgery Benefits				
Daily Ward and Treatment Charges				
Normal Ward (including eligible MIC@H	ome stays)			
Intensive Care Unit Ward				
Miscellaneous Hospital Services				
Daily Inpatient Physician Visit				
Community Hospital - Rehabilitative - Sub-acute		As Charged		
Accidental Inpatient Dental Treatment				
Inpatient Palliative Care Service (Genera	(lr			
Inpatient Palliative Care Service (Specia	lised)			
Psychiatric (including pre- and post-hosp	oitalisation expenses incurred)	S\$8,000 per policy year	\$\$7,000 per policy year	
Surgical Benefits (including Day Surge	ry)			
Surgical Procedure (per procedure)				
- Table 1 (less complex procedures)		As Charged		
- Table 2				
- Table 3	Under MediShield Life, benefits are classified			
- Table 4	according to their level of complexity,			
- Table 5	which increases from Table 1A to Table 7C.			
- Table 6				
- Table 7 (more complex procedures)	J			
Organ Transplant Stem Cell Transplant Treatment Implants				
		Radiosurgery		

Benefits of PRUShield Premier and PRUShield Plus (cont'd)

Plan	PRU Shield Premier	PRU Shield Plus	
Benefits	Singapore Private Hospital	Singapore Restructured Hospital (Class A Ward)	
Living Organ Donor Transplant Benefits			
Life assured is the organ donor	stro ooo	C# 40 000 II	
Life assured is the organ recipient	S\$60,000 per policy year	\$\$40,000 per policy year	
Overseas Medical Treatment			
Emergency Medical Treatment outside Singapore Planned Overseas Medical Treatment ¹	As Charged (paying the lower of the overseas charges or in accordance with Singapore private hospital's charges)	As Charged (paying the lower of the overseas charges or in accordance with Singapore restructured hospital's charges)	
Pre- & Post-Hospitalisation Benefits			
Pre-Hospitalisation Consultations and Diagnostic Laboratory Services incurred within 180 days preceding confinement or day surgery			
Post-Hospitalisation Follow-up Treatments and Diagnostic / Laboratory Services incurred within 365 days after confinement or day surgery	As Ch	arged	
Post-Hospitalisation Hyperbaric Oxygen Therapy incurred within 365 days after confinement or day surgery	S\$10,000 per policy year	S\$5,000 per policy year	
Outpatient Hospital Benefits			
Outpatient Cancer Treatment			
Radiotherapy for Cancer			
- External (except Hemi-body)			
- Brachytherapy	As Charged		
- Hemi-body	As Cit	urged	
- Stereotactic			
Chemotherapy and Immunotherapy			
Patients receiving treatment for one primary cancer - Cancer Drug Treatment ²	5x of the MediShield Life limit for one primary cancer per month		
- Cancer Drug Services³	5x of the MediShield Life limit for one primary cancer per policy year		
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment ²	Sum of the highest cancer drug treatment limit among the claimable treatments received for each primary cancer per month		
- Cancer Drug Services³	5x of the MediShield Life limits for Multiple Primary Cancers per policy year		
Outpatient Kidney Failure Treatment			
Kidney Dialysis			
Erythropoietin for Chronic Kidney Failure	As Charged		
Immunosuppressants for Organ Transplant			
Long-term Parenteral Nutrition			
Other Benefits			
Inpatient and Outpatient Proton Beam Therapy	S\$100,000 per policy year		
Cell Tissue and Gene Therapy Treatment	S\$250,000 per policy year		
Final Expense Provision	S\$5,000	S\$3,000	
Serious Pregnancy and Delivery-related Complications	As Ch	arged	

Benefits of PRUShield Premier and PRUShield Plus (cont'd)

Plan	PRU Shield Premier	PRU Shield Plus	
Benefits	Singapore Private Hospital	Singapore Restructured Hospital (Class A Ward)	
Other Benefits			
Congenital Abnormalities of the life assured	As Charged		
Congenital Abnormalities of a female life assured's biological child - First diagnosed or symptoms first appear within 24 months from the date of birth of the child	\$\$20,000 per lifetime (limited to \$\$5,000 per child)	S\$16,000 per lifetime (limited to S\$4,000 per child)	
Short Stay Ward (including pre- and post-hospitalisation expenses incurred in a short stay ward in a Singapore restructured hospital)	As Charged		
Future Insurance Option at Life Events	S\$100,000 sum	assured per life	
Continuation of the Autologous Bone Marrow Transplant Treatment for Multiple Myeloma	S\$25,000 per policy year		
Deductible ⁴ per policy year			
Restructured Hospital C Ward	S\$1	,500	
Restructured Hospital B2/B2+ Ward	S\$2	,000	
Restructured Hospital B1 Ward	S\$2	,500	
Restructured Hospital A Ward	S\$3	,500	
Private Hospital	S\$3	,500	
Day Surgery – Subsidised	S\$1	,500	
Day Surgery – Non-Subsidised	S\$2,000		
Short Stay Ward – Subsidised	S\$1	,500	
Short Stay Ward – Non-Subsidised	S\$2	,000	
Co-insurance ⁵	10%	10%	
Pro-Ration			
Restructured / Community Hospital C Ward			
Restructured / Community Hospital B2/B2+ Ward	NA		
Restructured / Community Hospital B1 Ward			
Restructured / Community Hospital A Ward			
Private Hospital / Private Community Hospital	NA	65 %	
Day Surgery – Subsidised	N	IA	
Day Surgery – Non-Subsidised	IVA		
Day Surgery – Private Hospital	NA	65 %	
Short Stay Ward – Subsidised			
Short Stay Ward – Non-Subsidised	NA		
Outpatient Treatment – Subsidised			
Outpatient Treatment – Non-Subsidised			
Outpatient Treatment – Private	NA	65 %	
Limits of Cover			
Policy Year Limit	\$\$2,000,000 (if admitted to and treated by our panel providers ⁶) or \$\$1,200,000		
	or S\$1,200,000		
Lifetime Limit		nited	
Lifetime Limit Refresh Benefit (resets the Policy Year Limit when it is reached)		nited S\$1,000,000	
	Unlir S\$1,200,000		
Refresh Benefit (resets the Policy Year Limit when it is reached)	Unlir S\$1,200,000 Singaporeans /	S\$1,000,000	

¹ We will pay for a planned hospitalisation or surgical (including day surgery) treatment incurred by the life assured/patient at an overseas hospital subject to the life assured/patient having referrals from an approved MediSave-accredited institution/referral centre in Singapore. The overseas hospital must have an approved working arrangement with the MediSave-accredited institution/referral centre in Singapore.

Please note: To confirm the countries and respective hospitals where treatment would be allowed for, please contact an approved MediSave-accredited institution/referral centre in Singapore. For foreigners Type 1 (Life assured and policyowner are foreigners with eligible valid passes), coverage is extended to any registered hospitals in life assured's respective home country (ASEAN countries, Mainland China and India), provided the referral is made by a Singapore-registered specialist. Terms and conditions apply.

- ² Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- ³ Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- ⁴ Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- 5 Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- ⁶ For **PRU**Shield Premier plan, the Policy Year Limit is S\$2,000,000 provided all claims within the same policy year are incurred at panel providers.
- ⁷ Foreigner with eligible valid passes such as Personalised Employment Pass, Employment Pass, S Pass, Student Pass, Entre Pass, Overseas Networks & Expertise Pass, Long-Term Visit Pass, Dependant's Pass and Work Permit Pass (Occupation Class 1 to 3).

Enjoy more comprehensive coverage at private hospitals when you complement your PRUShield Premier plan with PRUExtra Premier CoPay, PRUExtra Preferred CoPay or PRUExtra Premier Lite CoPay.

Plan	PRUExtra Premier CoPay PRUExtra Preferred CoPay		PRU Extra Premier Lite CoPay	
Hospital / Ward Types	All Singapore Private Hospitals	Singapore Private Hospitals under our Panel or Non-panel Providers ¹	All Singapore Private Hospitals	
PRU Shield's deductible ² amount for claims under panel providers ¹ (Per policy year)	Covers 95% of deductible amount, you pay the remaining 5%		Covers 50% of deductible amount (subject to a maximum of S\$1,750 per policy year), you pay the remaining 50%	
PRU Shield's deductible ² amount for claims not under panel providers ¹ (Per policy year)		rers 95% of deductible amount that is above S\$2,000, ay S\$2,000 and 5% of the remaining deductible amount		
PRUShield's co-insurance ³ : 10%	Covers 50	% of co-insurance, you pay the remaining	g 50%	
Stop-Loss ⁴ (Per policy year)	S\$3,000 for par	nel providers ¹ , EP specialists ⁵ and in emer	gency cases	
Claims-Based Premium Pricing Approach		Applies	NA	
Outpatient Cancer Treatment ⁶				
Patients receiving treatment for one primary cancer - Cancer Drug Treatment (on the CDL) ⁷	15x of the MediShield Life limit for one primary cancer per month			
- Cancer Drug Treatment (not on the CDL)	S\$150,000 per policy year			
- Cancer Drug Services ⁸	15x of the MediShield Life limit for one primary cancer per policy year			
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment (on the CDL) ⁷	Sum of the highest cancer drug treatment limit among the claimable treatments received for each primary cancer per month			
- Cancer Drug Treatment (not on the CDL)	S\$150,000 per policy year			
- Cancer Drug Services ⁸	10x of the MediShield Life limit for Multiple Primary Cancers per policy year			
Outpatient Psychiatric Treatment ⁹ (Postpartum)	S\$800 per policy year			
Autism Test ⁹	S\$800 per lifetime	NA		
Recurrent Miscarriage ⁹ (Cost of Investigation)	S\$800 per lifetime			
Accident & Emergency Ambulance Fee ⁹	S\$250 per injury or illness			
Immediate Family Member's Accommodation with Child ⁹	S\$80 per day			
Post-Hospitalisation Follow-up TCM ¹⁰ incurred within 365 days after confinement or day surgery ⁹	S\$6,000 per policy year	NA ar		
Emergency Outpatient Treatment due to an Accident ⁹	S\$3,000 per policy year			
Special Appliances and Prosthesis ⁹	S\$3,000 per policy year			
Disability Waiver Benefit	Waives 36 months of future premiums ¹¹ if the life assured is diagnosed to be totally and permanently disabled before age 70			

¹ Our panel providers consist of participating specialists on the PRUPanel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to all restructured hospitals and treatment centres; and participating private hospitals and treatment centres that appear on our PRUPanel Connect website. Non-panel providers refer to specialists in non-panel Healthcare Institutions (Non-panel HI), which are private hospitals and private treatment centres listed under non-panel on our website; and non-participating private specialists who provide inpatient or day surgery treatment in private hospitals and private treatment centres listed under Panel HI on our website. We may change this panel or non-panel list from time to time.

Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and PRUShield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.

Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.

Stop-loss refers to the total out-of-pocket expenses you need to make under the deductible, co-insurance and co-payment features, which will not exceed the sum of \$\$3,000 per policy year if your hospital confinement is with one of the panel providers¹ or EP specialists⁵. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount. An Extended Panel (EP) specialist is a registered medical practitioner who meets all of the following conditions: is on another Integrated

Shield Plan insurer's approved panel list, has obtained pre-authorisation approval from us, follows our fees schedule, and meets

pre-authorisation terms and conditions. Learn more about the Extended Panel.

PRUExtra riders will cover non-CDL treatments under drug classes A, B, C, D and E based on LIA's Non-CDL Classification Framework, up to the annual policy claim limit for cancer drug treatments not listed on the CDL. This may be updated from time to time so please refer to the FAQ at https://www.prudential.com.sg/prushield-changes for more information. The stop loss feature of S\$3,000 will not apply to non-CDL treatments.

Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL). Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.

You need to co-pay 5% of the expenses incurred before we make any payment to you, subject to the benefit limit as listed in the Benefits Schedule. Any expenses above the benefit limit as listed in the Benefits Schedule should also be borne by you.

¹⁰Traditional Chinese Medicine (TCM) treatment by a registered TCM practitioner in a Singapore hospital, community hospital or approved TCM medical institutions. The list of approved TCM medical institutions can be found on our website. We can change the approved TCM medical institutions from time to time.

¹¹Only waives the premiums for **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay Rider. The premiums for **PRU**Shield Premier continue to be payable.

Enjoy more comprehensive coverage at restructured hospitals when you complement your **PRU**Shield Plus plan with **PRU**Extra Plus CoPay or **PRU**Extra Plus Lite CoPay

Plan	PRU Extra Plus CoPay	PRU Extra Plus Lite CoPay	
Hospital/Ward Types	Singapore Restructured Hospital (Class A Ward)	Singapore Restructured Hospital (Class A Ward)	
PRU Shield's deductible ¹ amount for claims under panel providers ² (Per policy year)	Covers 95% of deductible amount, you pay the remaining 5%	Covers 50% of deductible amount (subject to a maximum of S\$1,750 per policy year), you pay the remaining 50%	
PRU Shield's deductible ¹ amount for claims not under panel providers ² (Per policy year)	Covers 95% of deductible amount, you pay the remaining 5%	Deductible amount is not covered, you pay the full 100%	
PRUShield's co-insurance ³ : 10%	Covers 50% of co-insurance,	you pay the remaining 50%	
Stop-Loss ⁴ (Per policy year)	\$\$3,000 for panel providers ² , EP sp	pecialists ⁵ and in emergency cases	
Outpatient Cancer Treatment ⁶			
Patients receiving treatment for one primary cancer - Cancer Drug Treatment (on the CDL) ⁷	15x of the MediShield Life limit for one primary cancer per month		
- Cancer Drug Treatment (not on the CDL)	S\$150,000 per policy year		
- Cancer Drug Services ⁸	15x of the MediShield Life limit for one primary cancer per policy year		
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment (on the CDL) ⁷	Sum of the highest cancer drug treatment limit among the claimable treatments received for each primary cancer per month		
- Cancer Drug Treatment (not on the CDL)	S\$150,000 per policy year		
- Cancer Drug Services ⁸	10x of the MediShield Life limit for Multiple Primary Cancers per policy year		
Outpatient Psychiatric Treatment ⁹ (Postpartum)	S\$600 per policy year		
Autism Test ⁹	S\$600 per lifetime	NA	
Recurrent Miscarriage ⁹ (Cost of Investigation)	S\$600 per lifetime		
Accident & Emergency Ambulance Fee ⁹	S\$150 per injury or illness		
Immediate Family Member's Accommodation with Child ⁹	S\$60 per day		
Post-Hospitalisation Follow-up TCM ¹⁰ incurred within 365 days after confinement or day surgery ⁹	S\$3,000 per policy year	NA	
Emergency Outpatient Treatment due to an Accident ⁹	S\$2,000 per policy year		
Special Appliances and Prosthesis ⁹	S\$2,000 per policy year		

- ¹ Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- Our panel providers consist of participating specialists on the PRUPanel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to all restructured hospitals and treatment centres; and participating private hospitals and treatment centres that appear on our PRUPanel Connect website.
 Non-panel providers refer to specialists in non-panel Healthcare Institutions (Non-panel HI), which are private hospitals and private treatment centres listed under non-panel on our website; and non-participating private specialists who provide inpatient or day surgery treatment in private hospitals and private treatment centres listed under Panel HI on our website.
 We may change this panel or non-panel list from time to time.
- ³ Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- ⁴ Stop-loss refers to the total out-of-pocket expenses you need to make under the deductible, co-insurance and co-payment features, which will not exceed the sum of \$\$3,000 per policy year if your hospital confinement is with one of the panel providers² or EP specialists⁵. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount. If your PRUShield Plus plan and/or PRUExtra Plus CoPay/PRUExtra Plus Lite CoPay is subject to pro-ration then the out-of-pocket expenses paid due to the pro-ration will not add towards the annual stop-loss amount.
- ⁵ An Extended Panel (EP) specialist is a registered medical practitioner who meets all of the following conditions: is on another Integrated Shield Plan insurer's approved panel list, has obtained pre-authorisation approval from us, follows our fees schedule, and meets pre-authorisation terms and conditions. Learn more about the Extended Panel.
- ⁶ PRUExtra riders will cover non-CDL treatments under drug classes A, B, C, D and E based on LIA's Non-CDL Classification Framework, up to the annual policy claim limit for cancer drug treatments not listed on the CDL. This may be updated from time to time so please refer to the FAQ at https://www.prudential.com.sg/prushield-changes for more information. The stop loss feature of \$\$3,000 will not apply to non-CDL treatments.
- ⁷ Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- ⁸ Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- 9 You need to co-pay 5% of the expenses incurred before we make any payment to you, subject to the benefit limit as listed in the Benefits Schedule. Any expenses above the benefit limit as listed in the Benefits Schedule should also be borne by you.
- ¹⁰Traditional Chinese Medicine (TCM) treatment by a registered TCM practitioner in a Singapore hospital, community hospital or approved TCM medical institutions. The list of approved TCM medical institutions can be found on our <u>website</u>. We can change the approved TCM medical institutions from time to time.



Benefits of PRUShield Standard Plan

Plan	PRUShield Standard Plan		
Benefits	Singapore Restructured Hospital (Class B1 Ward)		
Inpatient and Day Surgery Benefits			
Daily Ward and Treatment Charges			
Normal Ward (including eligible MIC@Home stays)	S\$2,250 per day ¹		
Intensive Care Unit Ward	\$\$6,850 per day ¹		
Psychiatric Psychiatric	S\$680 per day (up to 60 days per policy year)		
Community Hospital (Rehabilitative)	S\$760 per day		
Community Hospital (Nehabilitative)	\$\$760 per day		
Inpatient Palliative Care Service (General)	S\$560 per day		
Inpatient Palliative Care Service (General) Inpatient Palliative Care Service (Specialised)	\$\$760 per day		
·	3\$760 per day		
Surgical Benefits (including Day Surgery)			
Surgical Procedure (Per procedure)	C\$500		
- Table 1A	S\$590		
- Table 1B	S\$1,050		
- Table 1C	S\$1,050		
- Table 2A	S\$1,800		
- Table 2B - Table 2C	S\$2,300 S\$2,370		
- Table 3A	S\$3,290		
1.00			
- Table 3B	S\$4,240		
- Table 3C	S\$4,760		
- Table 4A	S\$5,970		
- Table 4B - Table 4C	S\$8,220 S\$8,220		
- Table 5A	S\$8,920		
- Table 5B			
- Table 5C	S\$9,750		
- Table 6A	S\$11,030		
- Table 6B	S\$15,910 S\$15,910		
- Table 6C	S\$17,300		
- Table 7A	S\$21,840		
- Table 7B	S\$21,840		
- Table 7C	S\$21,840		
Implants	\$\$9,800 per treatment		
Radiosurgery including Proton Beam Therapy – Category 4	S\$31,300 per treatment course		
	5\$3 1,300 per treatment course		
Outpatient Treatment Benefits	C\$3.740 may aslanday month		
Kidney Dialysis	S\$3,740 per calendar month		
Outpatient Cancer Treatment Patients receiving treatment for one primary cancer	3x of the MediShield Life limit for one primary cancer per month		
- Cancer Drug Treatment ²			
- Cancer Drug Services ³ Patients receiving treatment for Multiple Primary Cancers	2x of the MediShield Life limit for one primary cancer per policy year. Sum of the highest cancer drug treatment limit among the claimab		
- Cancer Drug Treatment ² - Cancer Drug Services ³	treatments received for each primary cancer per month 2x of the MediShield Life limit for Multiple Primary Cancers		
	per policy year		
Padiotherapy for Cancer			
Radiotherapy for Cancer	CCOO marker than art and a second		
- External (except Hemi-body)	\$\$880 per treatment session		
- External (except Hemi-body) - Brachytherapy	S\$1,100 per treatment session		
- External (except Hemi-body) - Brachytherapy - Hemi-Body	S\$1,100 per treatment session S\$2,510 per treatment session		
External (except Hemi-body)BrachytherapyHemi-BodyStereotactic	S\$1,100 per treatment session		
 External (except Hemi-body) Brachytherapy Hemi-Body Stereotactic Proton Beam Therapy 	S\$1,100 per treatment session S\$2,510 per treatment session S\$6,210 per treatment session		
 External (except Hemi-body) Brachytherapy Hemi-Body Stereotactic Proton Beam Therapy Category 1 	S\$1,100 per treatment session S\$2,510 per treatment session S\$6,210 per treatment session S\$880 per treatment session		
 External (except Hemi-body) Brachytherapy Hemi-Body Stereotactic Proton Beam Therapy 	S\$1,100 per treatment session S\$2,510 per treatment session S\$6,210 per treatment session		
 External (except Hemi-body) Brachytherapy Hemi-Body Stereotactic Proton Beam Therapy Category 1 	S\$1,100 per treatment session S\$2,510 per treatment session S\$6,210 per treatment session S\$880 per treatment session		
 External (except Hemi-body) Brachytherapy Hemi-Body Stereotactic Proton Beam Therapy Category 1 Category 2 	S\$1,100 per treatment session S\$2,510 per treatment session S\$6,210 per treatment session S\$880 per treatment session S\$1,100 per treatment session		
 External (except Hemi-body) Brachytherapy Hemi-Body Stereotactic Proton Beam Therapy Category 1 Category 2 Category 3 	S\$1,100 per treatment session S\$2,510 per treatment session S\$6,210 per treatment session S\$880 per treatment session S\$1,100 per treatment session S\$6,210 per treatment session		

Benefits of PRUShield Standard Plan (cont'd)

Plan	PRUShield Standard Plan			
Benefits	Singapore Restructured Hospital (Class B1 Ward)			
Other Benefits				
Continuation of the Autologous Bone Marrow Transplant Treatment for Multiple Myeloma	S\$14,040 per treatment session			
Serious Pregnancy and Delivery-related Complications	Covere	ed under exis	ting inpatie	nt limits
Deductible per policy yeαr ⁴	80 years old and below (age next birthday)		81 years old and above (age next birthday)	
Restructured Hospital C Ward	S\$1,500		S\$2,000	
Restructured Hospital B2/B2+ Ward	S\$2,000			S\$3,000
Restructured Hospital B1 Ward				
Restructured Hospital A Ward	S\$2,500		S\$3,000	
Private Hospital				
Day Surgery – Subsidised	S\$1,500			S\$2,000
Day Surgery – Non-Subsidised	S\$2,000		S\$3,000	
Short Stay Ward – Subsidised	S\$1,500		S\$2,000	
Short Stay Ward – Non-Subsidised	S\$2,000		S\$3,000	
Co-Insurance ⁵	10%			
Pro-Ration	Singapore Citizens		apore anent lents	Foreigners ⁶
Private Hospital / Private Community Hospital / Private Inpatient Palliative Care Service	50 %			
Restructured Hospital / Community Hospital / Inpatient Palliative Care Service A Ward	80%			
Restructured Hospital / Community Hospital / Inpatient Palliative Care Service B1 Ward	NA	90	0%	80 %
Restructured Hospital / Community Hospital / Inpatient Palliative Care Service B2 / C Ward				
Short Stay Ward (Subsidised / Non-subsidised)	NA			
Day Surgery (Subsidised / Non-subsidised)				
Day Surgery (Private)		65	5%	
Outpatient Treatment (Subsidised / Non-subsidised)	NA			
Outpatient Treatment (Private)	65%			
Limits of Cover				
Policy Year Limit	S\$200,000			
Lifetime Limit	Unlimited			
Age Limits	Singaporeans / PR / Foreigners ⁶			
Maximum Entry Age	NA NA			
Maximum Renewal Age	Lifetime			

 $^{^{\}rm 1}$ Limits are higher by S\$300 for the first two days of inpatient stay.

² Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).

³ Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.

⁴ Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield Standard Plan benefits are payable.

⁵ Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.

⁶ Foreigner with eligible valid passes such as Personalised Employment Pass, Employment Pass, S Pass, Student Pass, Entre Pass, Overseas Networks & Expertise Pass, Long-Term Visit Pass, Dependent's Pass and Work Permit Pass (Occupation Class 1 to 3).

For information on PRUShield and PRUExtra premiums for Singaporeans, Permanent Residents of Singapore and Foreigners, please visit www.prudential.com.sq/PRUShield

For more information, speak to your Prudential Financial Representative. Call us at **1800 333 0 333** today.

www.prudential.com.sg

Important Notes:

PRUShield is a yearly renewable plan. Prudential guarantees lifetime coverage for PRUShield and PRUExtra.

PRUExtra premiums cannot be paid by MediSave.

We reserve the right to vary the policy benefits, features, conditions, and/or name at any time by giving 30 days' written notice to the policyowner before doing so.

Premiums are not guaranteed and may be adjusted based on future claims experience. Prudential reserves the right to vary premiums at any time by giving 30 days' written notice to the policyowner before doing so. Premium rates will be based on age next birthday (for first premium) on cover start date and each policy anniversary date (for renewable premium).

You are recommended to read the product summary and seek advice from a qualified Prudential Financial Representative for a financial analysis before purchasing a policy suitable to meet your needs. Buying health insurance products that are not suitable for you may impact your ability to finance your future healthcare needs.

In the event that the policy is not suitable, the client may cancel the policy by making a written request to Prudential within the 21-day free look period. Prudential will refund any premiums paid, less medical fees, other expenses incurred and any outstanding amounts owed in connection with the policy.

This brochure is for reference only and is not a contract of insurance. Please refer to the exact terms and conditions, specific details and exclusions applicable to this insurance product in the policy documents that can be obtained from your Prudential Financial Representative.

This brochure is for distribution in Singapore only and shall not be construed as an offer to sell or solicitation to buy or provision of any insurance product outside Singapore. In case of discrepancy between the English and Mandarin versions of this brochure, the English version shall prevail.

These policies are protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact your insurer or visit the GIA/LIA or SDIC websites (www.gia.org.sg or www.sdic.org.sg or www.sdic.org.sg).

Information is correct as at 1 May 2025.

This advertisement has not been reviewed by the Monetary Authority of Singapore.

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